

Date Submitted \_\_\_\_\_  
Staff Initials/Branch \_\_\_\_\_

### Review of Incorrectly Filtered Websites

How to use this form:

Please complete the form and turn it in to a staff member at any of our branches. The library management will review any website addresses that members submit for review and determine what changes, if any, can be made in our filters. A decision will be made within 30 days. Incomplete submissions cannot be reviewed.

Please list the website(s) we should review with a short justification for the change you want (Please enter the Internet address, not the title):

Address \_\_\_\_\_  
Should be:     Blocked     Unblocked  
Why? \_\_\_\_\_  
\_\_\_\_\_

Address \_\_\_\_\_  
Should be:     Blocked     Unblocked  
Why? \_\_\_\_\_  
\_\_\_\_\_

Additional websites can be submitted on this form by attaching additional paper.

Name of Patron: \_\_\_\_\_  
Library card #: \_\_\_\_\_

For notification of the decision please contact patron by:

Email  
My email address is \_\_\_\_\_

Letter  
My address is \_\_\_\_\_  
\_\_\_\_\_

None  
Patron will call the library at 423-757-5310, to hear decision.

## About Computer Use in the Library

### Our Library Mission...

is to inform, enrich, and empower the community by being the best choice to access a vast array of ideas and information. In terms of the Internet, we try to accomplish this in three ways.

First, by seeking out and purchasing access to the highest quality databases we can find. EbscoHost Masterfile Premier offers 24/7 full text access to thousands of quality magazines and reports. Their BusinessSource Premier does the same for business and management publications. Last year, our patrons conducted over 19,000 searches in these two products, and downloaded over 10,000 full-text articles.

Second, we create web pathfinders for high-demand subjects so that the best websites are highlighted in our catalog. We seek out and publish guides to the best information available on the Internet. If we have researched it, our website consistently offers the quickest and highest quality answer available.

Third, we seek to break down barriers to equal access in our buildings. Public libraries are built around sharing access to high demand items such as material for school assignments or computers.

Finally, we try to discourage Internet behavior that has nothing to do with our mission of providing quality information. Bandwidth is as important a shared commodity as the computer itself. Just a few individuals in social networking sites can cripple the Internet experience for everyone else. Our new computer profiles will emphasize relatively low bandwidth information seeking, and de-emphasize content we normally block as outside our mission and our ethics.

### The Internet

The Library provides Internet access in keeping with its mission of serving the community by making materials and services available to all residents. To enable all users to have access to the computer, the Library reserves the right to enforce time limits of 15 minutes.

The Library has no control over information on the Internet and cannot be held responsible for its content. The Library network is designed to support access to content, not personal communication or games. Using email, chat rooms, and divulging private information on Library computers is not encouraged and may be unsafe for children. For more information, see our [Internet Safety](#) pages.

Computers in areas designated for use by children may have restricted access to some adult content and no one may view inappropriate matter on the Internet and World Wide Web in these areas. Minors may not use Library computers to send email, divulge personal information, participate in chat rooms, or use other forms of direct electronic communication in these areas unless a parent or guardian accompanies them.

The Library does not endorse the viewpoints expressed on the Internet or vouch for the accuracy of information obtained through the Internet. As with other materials in the Library's collections, any restriction of a child's access to the Internet is the responsibility of the parent or legal guardian. No personal information about library patrons will be released without authorization, but patrons are responsible for any personal information they release on the Internet.

No one may use Library computers to gain unauthorized access to files, programs, or personal information whether stored locally or elsewhere. It is unacceptable to use the Library's computer system and Internet resources for any purpose that violates applicable U.S. or state laws, particularly [Tennessee Code Annotated 39-17-911](#).

Staff who observe patrons violating laws are required to:

- Warn the patron he may be violating state laws and should use another Internet site.
- Tell patrons who, after being warned, continue to exhibit unlawful materials in the presence of minors to leave the Library premises. If patron does not leave the premises, the police may be called and the patron charged with criminal trespass.

For more information about safe use of the Internet see our pages titled [Internet Safety](#)